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DONATIONS: Cash, check, credit card or stock contributions can be made at any time to support general operating or designated funds.

PLANNED GIFTS: Bequests through wills or trusts, life insurance, or real estate allow future and extended support to the Care Clinic.

SOUP FOR THE SOUL: Support the Care Clinic's annual fundraiser in March by sponsoring, volunteering, donating or attending the event.

To learn more about supporting the Care Clinic, visit www.summitclinic.org or call the Development Director at 970-423-8839

SUMMIT COMMUNITY CARE CLINIC 2019 ANNUAL REPORT



The Summit Community Care Clinic is located on the first & third floor of the Medical Office Building, 360 Peak One Blvd, Suite 100 & 325, Frisco CO, 80443. Phone: 970-668-4040, www.summitclinic.org. Mailing address: PO Box 4337, Frisco CO, 80443

Photography by Joe Kusumoto





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The mission of Summit Community Care Clinic is to provide exceptional, integrated patient-centered health services designed to meet the needs of all patients, particularly those who experience barriers to accessing care, regardless of their ability to pay.

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Thank you for your continued support.

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A HEALTH CARE HOME

At the Care Clinic, our goal is to empower our patients to meet their health goals. Our services are:

- Patient Centered** – As a Level 3 Patient Centered Medical Home (PCMH), our priority is making sure that patient care is provided in the right place, at the right time, and in the manner that best suits their needs. Our care meets rigorous standards for quality and safety, is patient-centered, comprehensive, coordinated and accessible.
- Team Based** – Our health care team consists of medical, dental and behavioral health providers, nurses, medical assistants and health navigators, all of whom work together to ensure that patients get the care they need. We preplan for every visit in daily huddles to ensure that patients get the best care possible when they arrive for their appointments.
- Integrated** - The Care Clinic uses an integrated, holistic approach to care, offering treatment services for emotional health as well as physical and dental concerns. In recognizing the close relationship between physical, emotional and oral health, our care enables patients to recover quickly.



ABOUT THE CARE CLINIC

Summit Community Care Clinic is a Federally Qualified Health Center (FQHC) that provides primary care, dental, behavioral health, and reproductive health services. Based in Frisco, the Care Clinic serves a five-county region that includes Summit, Lake, Park, Chaffee and Grand Counties. The Care Clinic has been recognized locally, state-wide and nationally for the high quality of care that it provides.



Can't say enough about the entire staff, from the staff at the front desk, to the dental assistants, to the dentists themselves. From the way they approach diagnosis of symptoms when you arrive, to the treatment and the general great human level interaction, it's a great experience from arrival to exit. Great place, great team and great people.

- Care Clinic Patient

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Blue Stag Saloon
Bold Restaurant
Bread & Salt
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Hearthstone Restaurant
High Country Highlands
Himalayan Cuisine
iFurnish
Illinois Tool Works
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Inxpot
James Kirby an Accountancy Corp
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Kenosha Steak House
Keystone Ski Area
Kickapoo
Kroger
Krystal 93
Log Cabin
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Local's Liquor
Lost Cajun
Luigis
Mi Casa
The Mint
Modis
Moe's Original BBQ
Moose Jaw
Motherloaded Tavern
Mountain Lifestyles
Mountain Lyon Café
Murano Management
Next Page Books and Nosh
Neils Lunceford Nursery
New Moon Café
Nick & Willy's Pizza
Northside Pizza
Ollie's Pub and Grub
Omni Real Estate
Outer Range Brewery
Panorama Summit Orthopedics
Peak One Surgery Center
Peppino's Pizza
Piante Pizzeria
Pinnacle Mountain Homes
Pizza on the Run
Pug Ryan's

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Quandry Grill
Ramen Sushi & Steakhouse
Red Mountain Grill
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Ridge Street Kitchen
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Rocky Mountain Hot Air Balloon Ride
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The Canteen Tap House and Tavern
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Zumas



The Care Clinic strives to acknowledge every donor, but errors and omissions may occur. Please contact the Development Director at 970-423-8839 if you identify any missing or incorrect information.

Dear Friends,

It is hard to look back on 2019 and not reflect upon all that has changed. What once seemed routine – like a simple visit to the doctor – is different now. More health care visits are taking place via telehealth. Patients with coronavirus symptoms are seen outside in the Respiratory Tent. Even the visits that are in the Clinic *feel* different with everyone in masks. More of our patients are isolated, hungry, struggling financially or in other ways, creating a higher level of need than ever before.

But at the same time, nothing has changed. Despite everything that has happened, the Care Clinic is the same organization that we have always been. We continue to provide high quality medical, behavioral health and dental services. We are team-based and patient-centered. Our patients are our top priority and we welcome *everyone*. We want to make sure that quality health care services are universally available in our community.

2019 was a year of stabilization for the Care Clinic. We invested in high level executive leadership to better match the needs of a growing health center. We upgraded software and billing practices to improve efficiency. We expanded behavioral health in the schools and health navigation throughout the Clinic to be more responsive to the complex needs of our patients. Despite a tough year financially, we tightened our belt and ended the year on solid ground.

The stability we built in 2019 gave us resilience to thrive in 2020. When the pandemic hit, we were able to adapt our services quickly and nimbly. Out of crisis came innovation. By being adaptive and creative, we can ensure that all our patients get the care they need in the way that is best for them. We are strong and undeterred by the new challenges that our community is facing.

More than anything, we are grateful for our community. 2019 and 2020 have shown us that our strength comes from our community's shared commitment to ensure health care for all, especially for those who are the most vulnerable. We are all in this together, and we could not succeed without our community partners and donors who support us and our mission.

This year, more than ever, thank you. Stay safe, stay healthy, and above all, thank you.

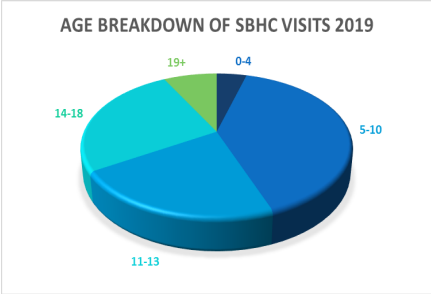
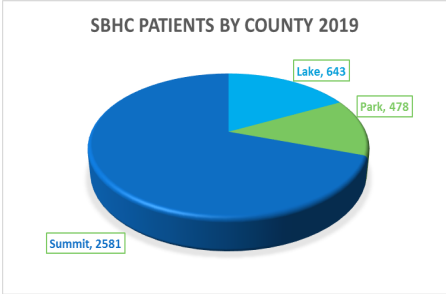
Helen Royal, MA, LPC, CEO

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SCHOOL BASED HEALTH SERVICES

The Care Clinic has six School Based Health Centers (SBHCs) in Summit, Lake and Park Counties. Integrated medical, behavioral health and dental services are available at these sites; dental screenings and behavioral health also available at other school locations in the three districts. SBHC services are open to students, their families and school staff. In 2019, the Care Clinic served 2,909 individuals with 9,344 SBHC visits. Of these, 32% had public insurance, 15% had private insurance, and 51% were uninsured. Building Hope scholarship funds also support behavioral health services.



Summit High School



Summit Middle School



Silverthorne Elementary School



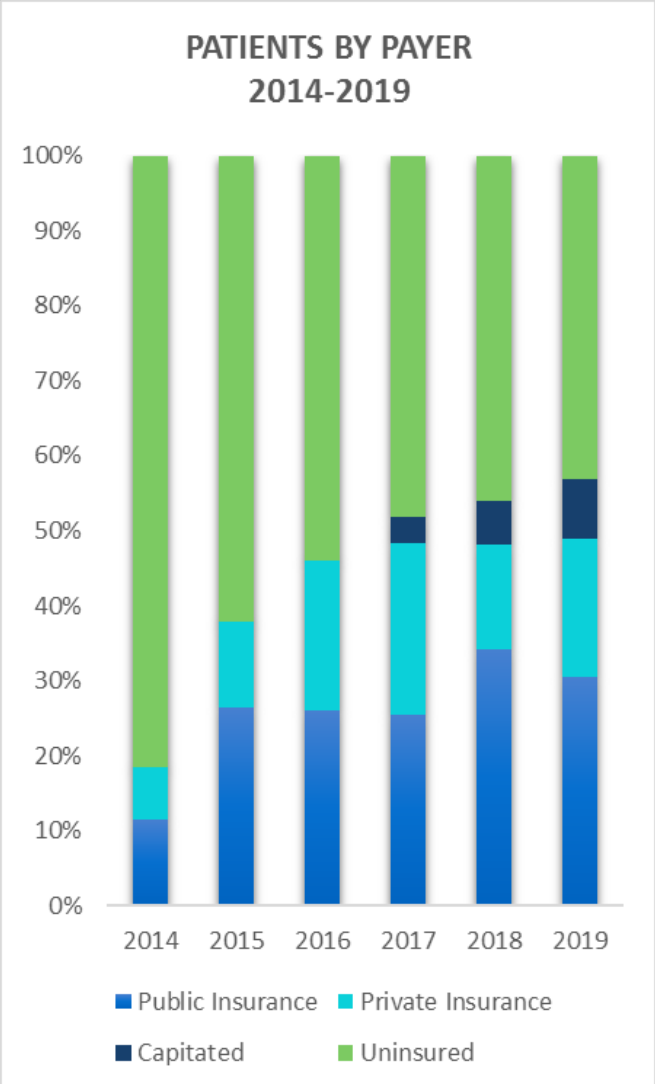
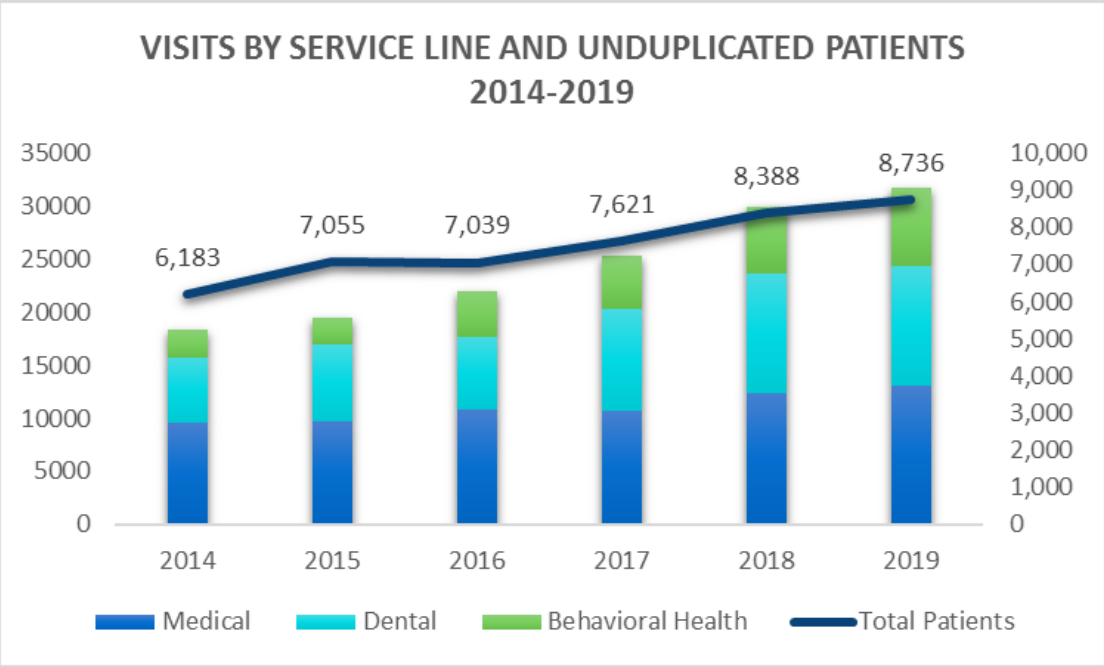
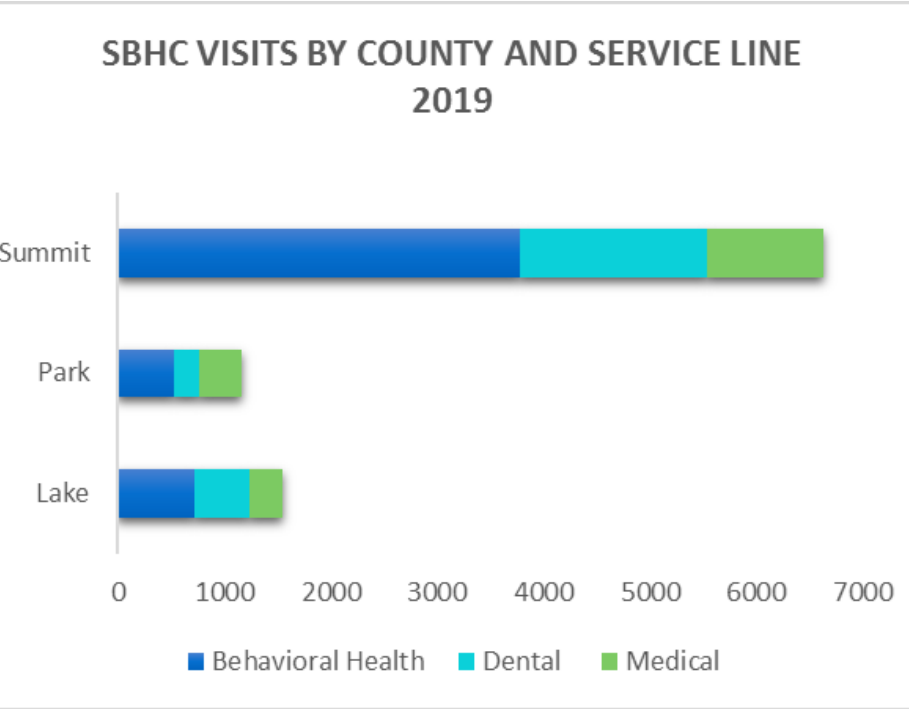
Dillon Valley Elementary School



Lake County High School

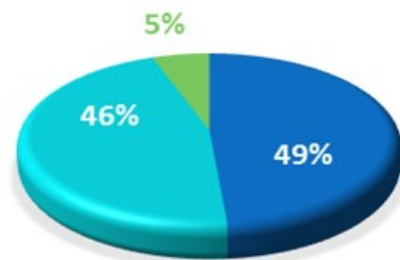


Park School



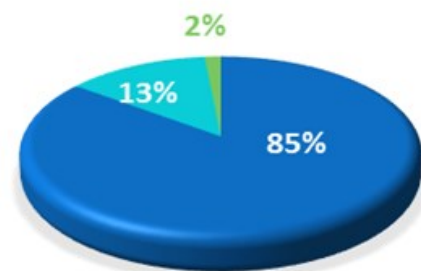
2019 Financial Information

2019 REVENUES



- Contributions and grants
- Patient services
- Contributed services and property

2019 EXPENSES



- Program services
- Management & administration
- Fundraising

BALANCE SHEET AS OF DECEMBER 31, 2019

ASSETS

Operating cash and investments	924,879
Patient accounts receivable	389,559
Other current assets	1,010,815
Building improvements, equipment and other assets	839,652
Other assets	60,800
Total assets	3,225,705

LIABILITIES

Current and long term liabilities	957,249
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NET ASSETS

Net assets without donor restrictions	1,556,037
Net assets with donor restrictions	712,419
Total net assets	2,268,456
Total liabilities and net assets	3,225,705

STATEMENT OF ACTIVITIES FOR THE YEAR ENDED DECEMBER 31, 2019

REVENUES

Contributions and grants - operating	4,819,770
Contributions and grants - for equipment	36,650
Patient services	4,591,205
Contributed services and property	545,399
Investment income	953
Total Revenues	9,993,977

EXPENSES

Salaries and benefits	7,036,612
Professional fees	621,352
Contributed services and property	545,399
Program supplies	742,878
Depreciation	143,853
Other expenses	985,281
Total Expenses	10,075,375

Change in total net assets	(81,398)
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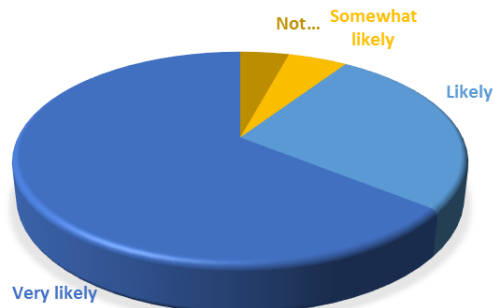
So thankful for the Care Clinic. My elderly mother just moved from out of state to reside with me. She desperately needed medical care and was seen at the Care Clinic. The staff treated her with patience, dignity, and respect. After we arrived home my mother told me the staff at the Care Clinic was not only very nice to her, but she felt like they gave her the most thorough exam she has ever had. Kudos to the Care Clinic for taking special care of my mother.

- Care Clinic Patient

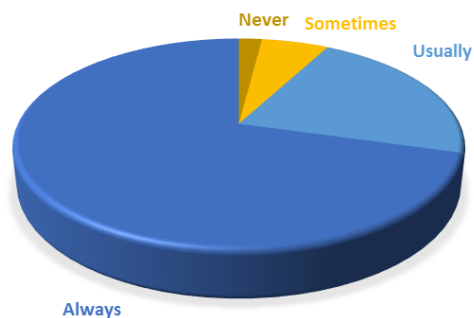




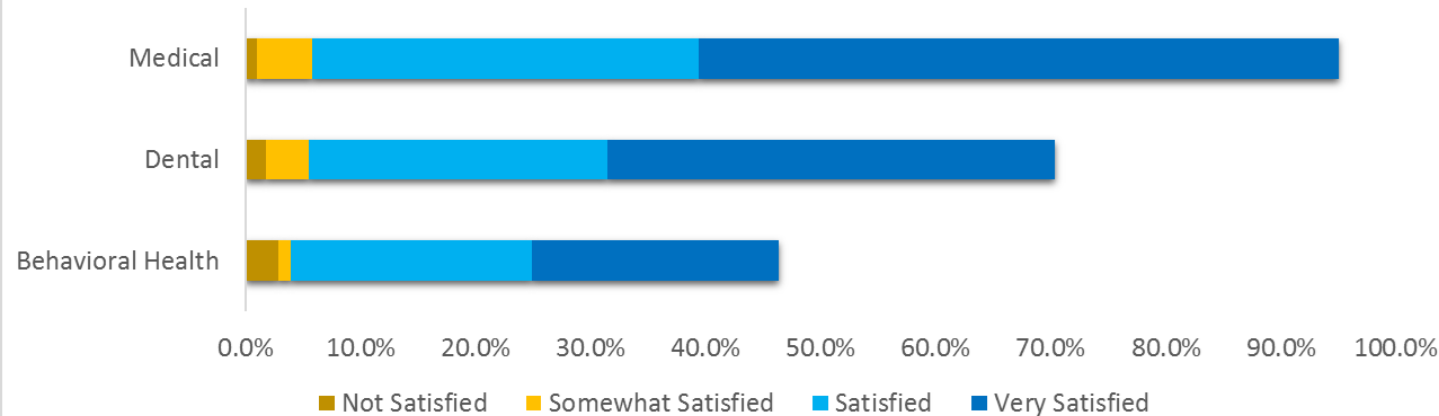
HOW LIKELY WOULD YOU BE TO RECOMMEND OUR CLINIC TO FAMILY OR FRIENDS?



HOW OFTEN DID YOUR VISIT MEET YOUR EXPECTATIONS?



HOW SATISFIED WERE YOU WITH THE CARE YOU RECEIVED FROM YOUR PROVIDER?



The Care Clinic exceeds state and national benchmarks on many of its Uniform Data Set (UDS) measures. Notable areas of performance include Adult Body Mass Index (BMI), Childhood Immunizations, Cervical Cancer Screening, Child Weight/Counseling, Diabetes, and Tobacco Screening/Cessation. Patient satisfaction is also high. In 2019, 90.7% of patients were likely or very likely to recommend the Care Clinic to friends or family, and 92.2% reported that the Care Clinic usually or always meets their expectations.

CLINICAL QUALITY MEASURES - 2018 AND 2019 COMPARED TO TARGET
(Goal is to exceed target except as indicated by *)

